

To set up an IRS online account, you must go through an identity verification process using ID.me, the IRS's credential service provider. This process allows you to securely access a range of IRS self-help tools and services, such as viewing your tax records, making payments, managing payment plans, and more.

1. Go to the IRS Online Account Page

- Visit the IRS “Your Online Account” page:
<https://www.irs.gov/payments/your-online-account>
- Click the “Sign in to your Online Account” button.

2. Create an ID.me Account (if you don't already have one)

- Select “Create an Account” to begin the process.
- If you already have an ID.me account (from another government agency or state), you can use it to sign in without re-verifying your identity.

3. Verify Your Identity

You will need to provide:

- A photo of an identity document (such as a driver's license, state ID, or passport).
- A selfie (photo of yourself) or choose to verify your identity via a live video chat with an ID.me agent.
 - The self-service option typically takes 5–10 minutes.
 - If you choose a live video call, you may need to wait for an available agent or schedule an appointment.

Note: If you use assistive technology or have trouble taking photos, you may need help to complete the process. See the IRS [accessibility guide](#) for more information.

4. Enter Your Personal Information

- Provide your name, Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN), date of birth, and address as reported to the IRS.
- Follow the prompts to complete the registration.

5. Set Up Your Account Security

- Create a strong, unique password.

- Set up multi-factor authentication (such as a code sent to your phone or email).

6. Access Your IRS Online Account

- Once your identity is verified and your account is created, you can log in to your IRS online account at any time using your ID.me credentials.

7. What You Can Do with Your Account

With your IRS online account, you can:

- View your tax records and transcripts.
- Make and view payments, including scheduling and canceling future payments.
- View or create payment plans.
- View your balance and a breakdown by tax year.
- Manage communication preferences (such as going paperless for certain notices).
- View and sign tax professional authorizations.
- Get virtual assistance for balance due and payment-related questions [2].

8. Troubleshooting and Help

- If you have trouble verifying your identity, visit the [ID.me IRS help site](#).
- If you receive an error code (such as 6001 or 6000), follow the instructions on the error page for alternative options.
- If you have an ITIN, you can create an account and sign in with ID.me to access IRS services [1].

9. Security Reminders

- The IRS and ID.me will not call, email, or text you to request information or ask you to log in to obtain a transcript or update your profile. Report any suspicious communications to the IRS.

By following these steps, you can set up your IRS online account and access a wide range of self-service tax tools securely [1] [2].